

# Download Center

## IMPORTANT NOTICE ON UPDATING SURETREND

If you plan on updating your version of SureTrend to the latest, performing a backup first is essential to prevent lost or missing data. Follow the update instructions below and [contact us](#) if you need further assistance.

### [Mandatory Update Instructions](#)

Installing this application requires administrative privileges. You may need your IT teams support if you are unable to install software on your machine.

**This software is not intended for use with an EnSURE Touch system and is not necessary for use with SureTrend Cloud.**

SureTrend is freeware. This means it is free software and you may install it freely on any compatible machine running Windows.

**This software cannot be installed on Android phones or tablets, iPhones, on Macs, or any cloud-based services such as Drop Box, Google Drive, SharePoint, OneDrive, etc.**

[Click here](#) to see the full system requirements sheet.

- **Operating System** = Windows XP and Windows Server 2008 R2 or newer
- **Memory** = 2 GB recommended
- **Disk Space** = 2 GB recommended
- **USB Requirements** = Must use supplied cable to sync

## Choose an installation type below

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### Standard Installation

Click [here](#) to view instructions on how to install SureTrend on one PC.

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### Server Installation

Click [here](#) to view instructions on how to install SureTrend on a server and connect to it to share data.

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### File Share Installation

Click [here](#) to view instructions on how to install SureTrend on one PC, move its database file to a network file share and connect to it to share its data.

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### Updating SureTrend to the Latest Version

Click [here](#) to view instructions on how to update SureTrend and minimize the risk of losing your data.

## Need assistance?

Product support is included free of charge to *anyone!* Click the link below to open a new ticket and a specialist will be in touch with you soon.

You may also give us a call at [\(805\) 388-8007](tel:8053888007) and one of our sales or customer service associates can help you in no time.

[Open a ticket](#)

#### Download Details

Release date:	September 7, 2018
Last updated:	January 9, 2019
Current version:	4.0.3.4 - Build 11
Product type:	Software

File format:	.exe
File size:	168.33 MB

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