SureTrend Cloud Roles Breakdown

SureTrend Cloud gives you the power to control access to your account and the data within. This is done with **roles**.

Owner

Owners have full read/write permissions to all sites in the account. They can create or modify Global Admins, Admins, and SureTrend Users, including role, username, email, password, and site assignment.

Global Admins

Global Admins have full read/write permissions to all sites in the account. They can create or modify Admins, and STC Users, including role, username, email, password, and site assignment. Global Admins can't modify the permissions of the account Owner.

Admins

Admins have read/write permissions to the sites assigned to them. They can create or modify SureTrend Users assigned to the same sites.

SureTrend Users

SureTrend Users have read only permissions for the sites assigned to them. They can only generate reports and view data.

SureTrend Cloud backs up data and changes made so that if something is deleted or modified by accident, it can be recovered and it is possible to find out who made the change.

Contact Hygiena Technical Support for further assistance.

- Phone: 1-888-HYGIENA (1-888-494-4362, option 2)
- Email: techsupport@hygiena.com
- [Submit a Support Ticket](#)

- [Schedule a Microsoft Teams meeting with support](#)