Deactivating Sites in SureTrend Cloud

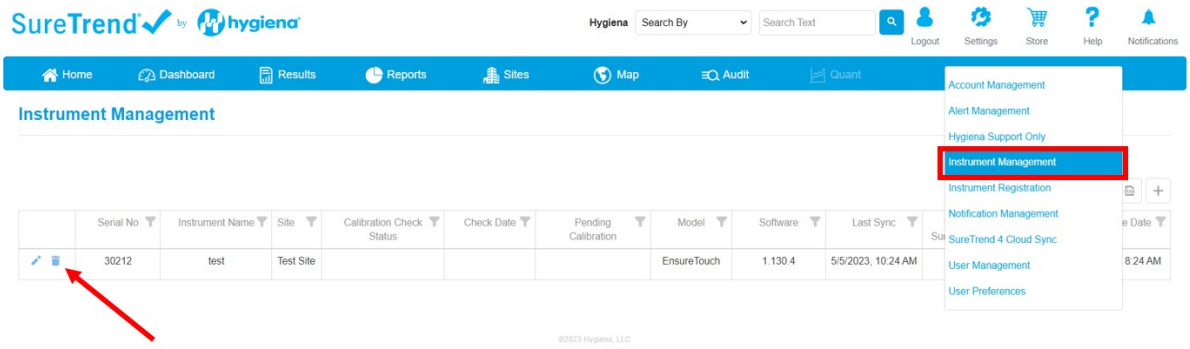
Introduction

SureTrend Cloud allows users to separate data and registered instruments by sites. You can create sites within the account management page. To disable a site, each EnSURE Touch registered to the site must be cleared. This article will show the step-by-step process to deactivate a site.

Solution

Clear your EnSURE Touch's Registration.

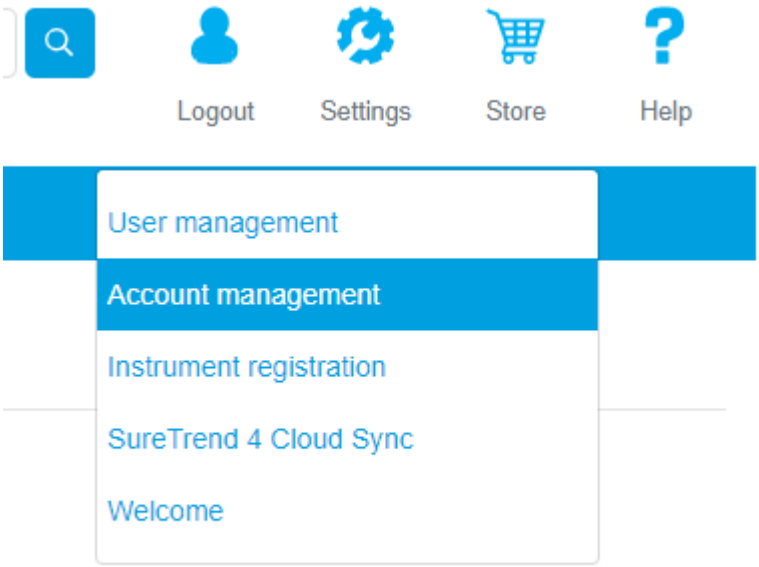
1. Log into SureTrend Cloud.
2. Click **Settings** and select **Instrument Management**.



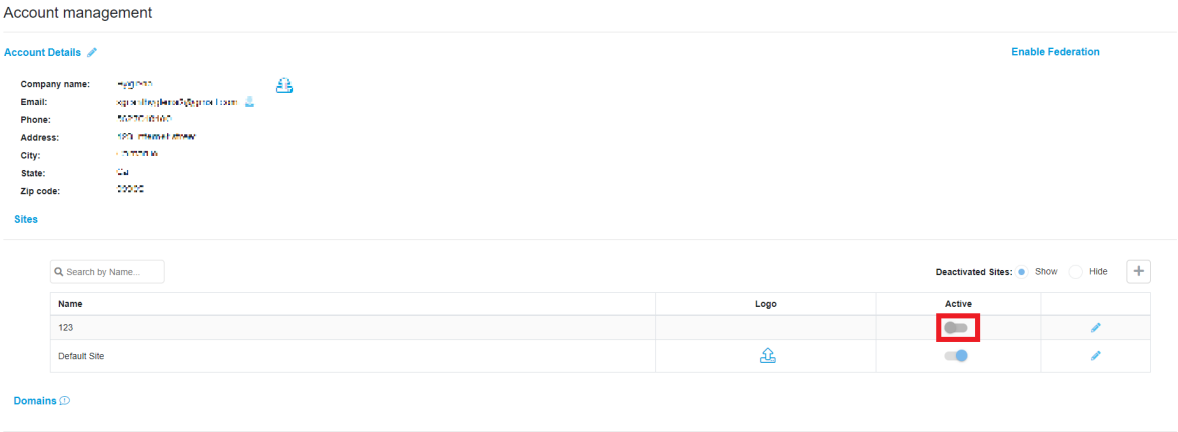
3. Click delete icon and confirm the prompt to clear the instrument's registration.
4. Repeat steps 3 & 4 for each instrument registered to the Site to be deactivated.

Deactivate the Site

1. Click **Settings** and select **Account Management**.



2. Click the toggle to deactivate the site.



If you require further assistance with managing sites in SureTrend Cloud, please contact Hygiena Technical Support by clicking here.