

# Deactivating Sites in SureTrend Cloud

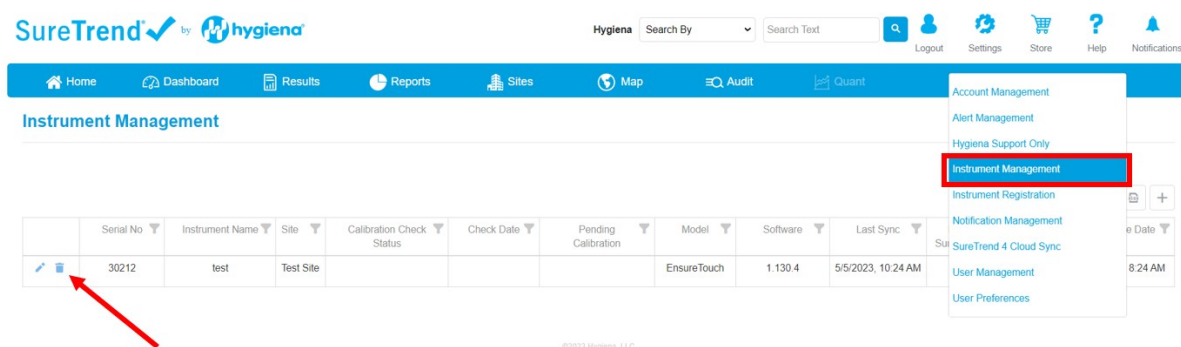
## Introduction

SureTrend Cloud allows users to separate data and registered instruments by sites. You can create sites within the account management page. To disable a site, each EnSURE Touch registered to the site must be cleared. This article will show the step-by-step process to deactivate a site.

## Solution

### Clear your EnSURE Touch's Registration.

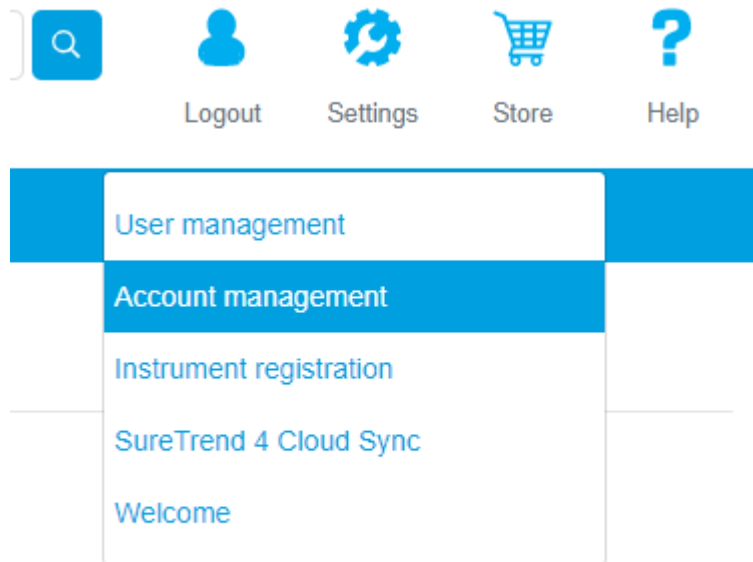
1. Log into [SureTrend Cloud](#).
2. Click **Settings** and select **Instrument Management**.



3. Click delete icon and confirm the prompt to clear the instrument's registration.
4. Repeat steps 3 & 4 for each instrument registered to the Site to be deactivated.

### Deactivate the Site

1. Click **Settings** and select **Account Management**.



2. Click the toggle to deactivate the site.

Account management

Account Details [Account Details](#) [Enable Federation](#)

Company name: [Hygiena](#) [Add](#)  
Email: [kyle@hygienaplatform.com](#) [Add](#)  
Phone: [\(800\) 456-1234](#)  
Address: [123 Main Street](#)  
City: [New York, NY](#)  
State: [NY](#)  
Zip code: [10001](#)

Sites

Q Search by Name...

Deactivated Sites: ☒ Show ☐ Hide [+](#)

Name	Logo	Active	
123		<input checked="" type="checkbox"/>	<a href="#">Edit</a>
Default Site	<a href="#">Add</a>	<input type="checkbox"/>	<a href="#">Edit</a>

Domains [D](#)

If you require further assistance with managing sites in SureTrend Cloud, please contact Hygiena Technical Support by clicking [here](#).