




Server Installation

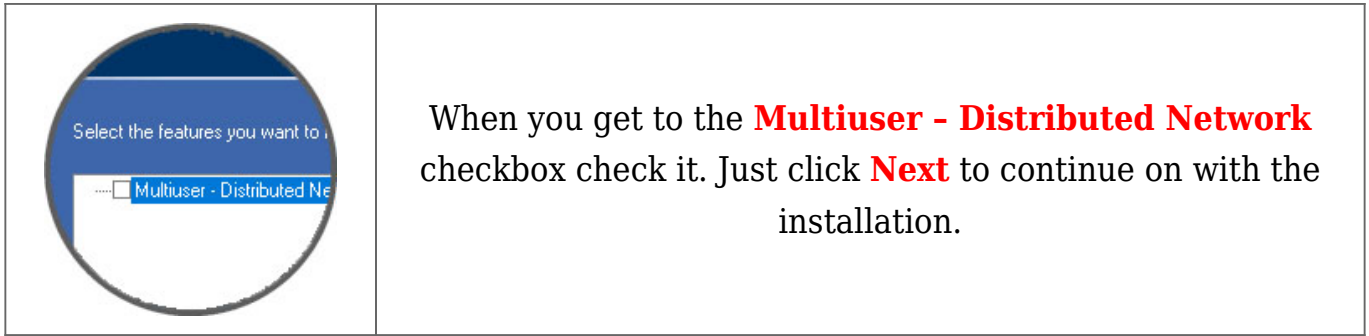
Click [here](#) for system requirements.

Required Prerequisites

1. **HTTP Activation must be turned on for the server.** This can be done in Server Manager's Roles and Features section under .Net Framework 3.5.
2. If installing on a PC make sure it does not go into power saving mode or sleep.

Step One Step Two Step Three Step Four

 The image shows the SureTrend logo, which consists of a blue circle containing a white square with a blue and yellow stylized 'S' and 'T' inside. Below the circle, the word 'SureTrend' is written in a small, dark font.	<p>Click here to download SureTrend and run it once completed.</p>
 The image shows a language selection screen from the SureTrend installation. It features a list of languages: Chinese (Traditional), Czech, Dutch, English (United States), French (Standard), Italian, Portuguese (Standard), Russian, and Spanish. The 'English (United States)' option is highlighted with a blue bar.	<p>When the screen appears choose a setup language and click Next.</p>
 The image shows a license agreement screen. It has a blue header with the text 'this backup copy is where the original insta'. Below the header, there are two radio button options: 'I accept the terms of the license' (which is selected) and 'I do not accept the terms of the'. At the bottom right, there is a '< Back' button.	<p>Read and accept the license agreement and click Next to continue.</p>



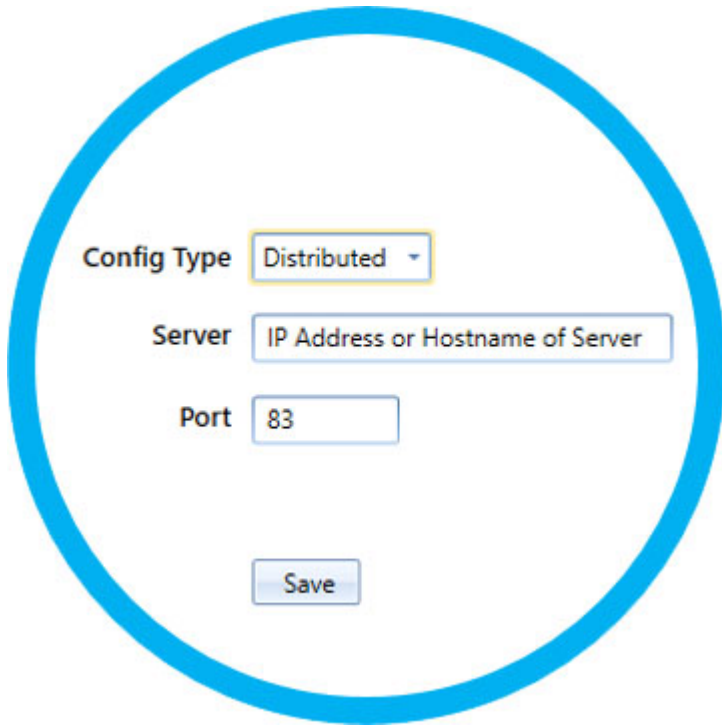
Pointing clients to the server

Step One Step Two Step Three

Install SureTrend on any machine you wish to connect to the server **without checking the Multiuser - Distributed Network checkbox during installation.**

Start SureTrend on the client machine once installed and click on the **Admin** tab across the top. From the list of tabs on the left choose **Server Configuration Setting.**

Change the **Config Type** to Distributed and enter the Hostname or IP address of the server into the **Server** box. Click **Save** to restart SureTrend and when you've reopened it verify it is connected to the server by revisiting this area. *As shown below in Figure A.*



The image shows a configuration form for Hygiena software, enclosed in a large blue circle. The form contains the following elements:

- Config Type:** A dropdown menu with the value "Distributed" selected.
- Server:** A text input field containing the placeholder text "IP Address or Hostname of Server".
- Port:** A text input field containing the value "83".
- Save:** A button labeled "Save".

Contact Hygiena Technical Support for further assistance.

- Phone: 1-888-HYGIENA (1-888-494-4362, option 2)
- Email: techsupport@hygiena.com
- [Submit a Support Ticket](#)
- [Schedule a Microsoft Teams meeting with support](#)