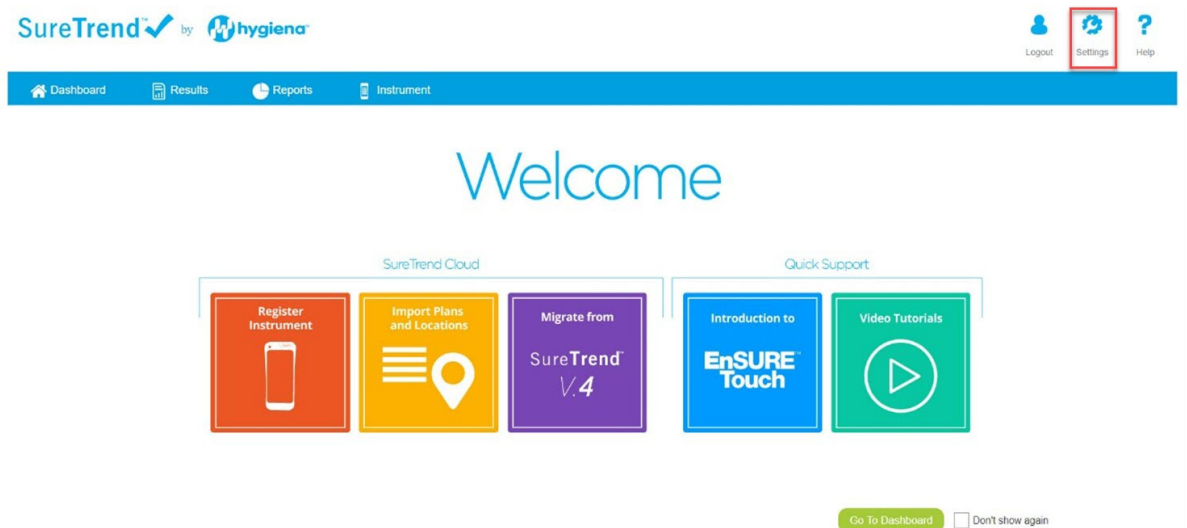


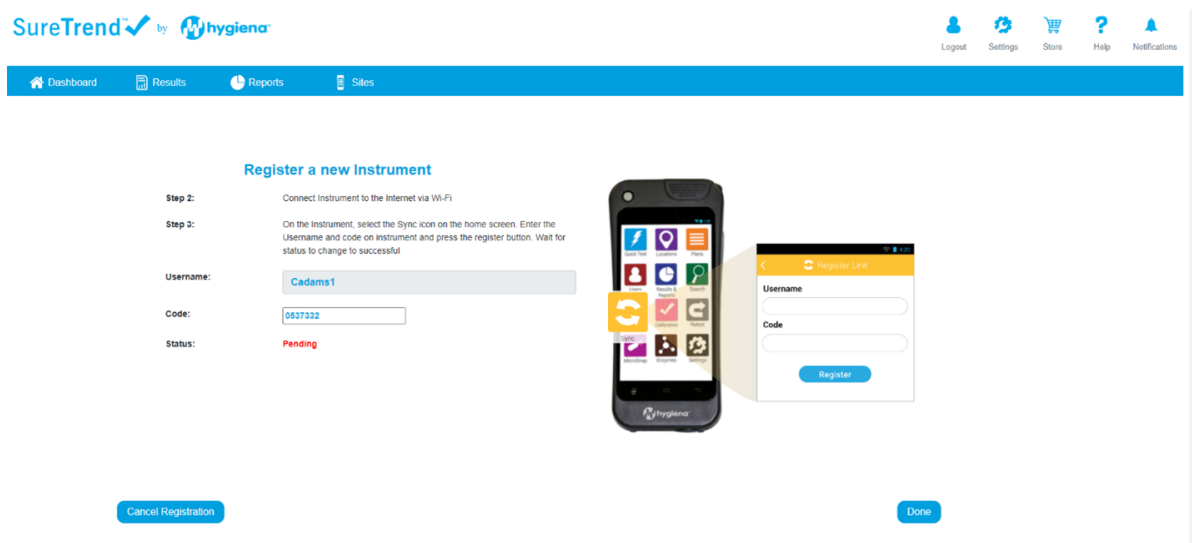
# How to Register Your EnSURE Touch

1. Log into [SureTrend Cloud](#).
2. Click the Register Instrument.

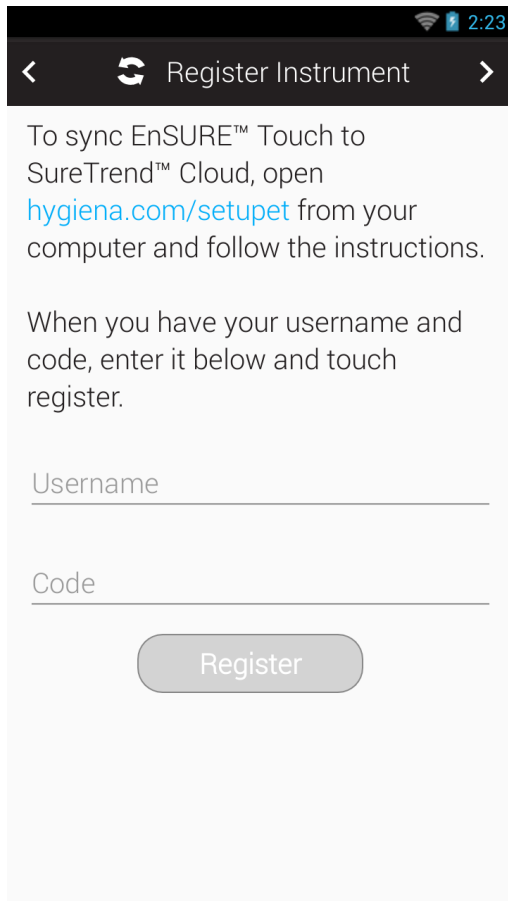
**Note:** If you do not see the Welcome page, select Settings > Welcome.



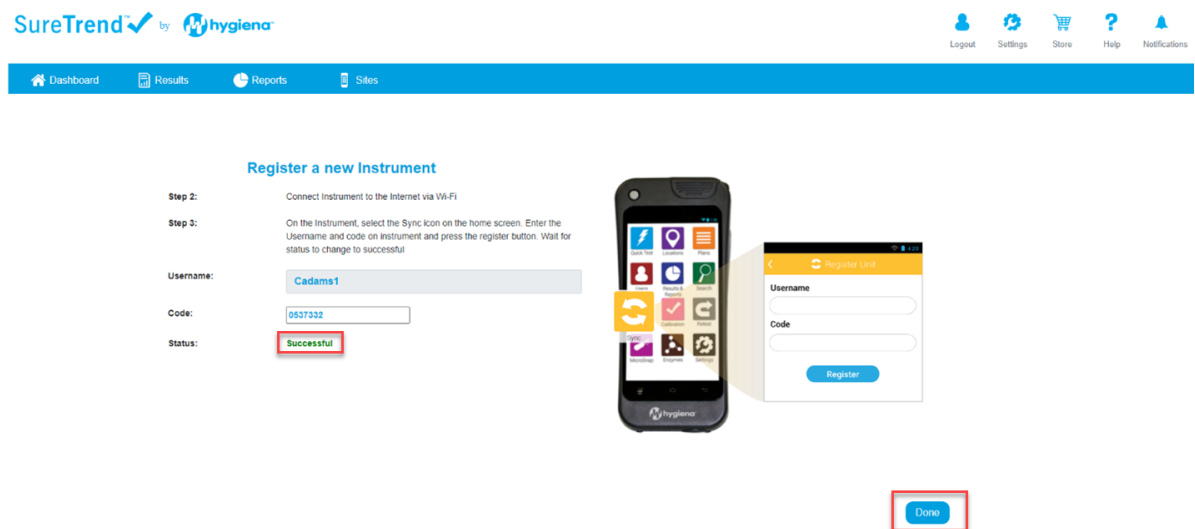
3. Name your EnSURE Touch and click Next. The name can be used to differentiate it from other instruments on the account. If you have multiple sites on your account, select the site to which your EnSURE Touch should be registered.
4. The cloud will display a registration token that you will use later in the registration process.



5. On your EnSURE Touch, open the Sync app.
6. Enter the Username and Code from SureTrend Cloud in the Sync app.



7. Once you have successfully Registered your Instrument your registration token in SureTrend Cloud will change from Pending to Successful, then select Done.



**Contact Hygiena Technical Support for further assistance.**

- Phone: 1-888-HYGIENA, option 2 (1-888-494-4362)
- Email: [techsupport@hygiena.com](mailto:techsupport@hygiena.com)
- [Submit a Support Ticket](#)

- [Schedule a Microsoft Teams meeting](#)


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# Adding a New/Replacement EnSURE Touch to a Site

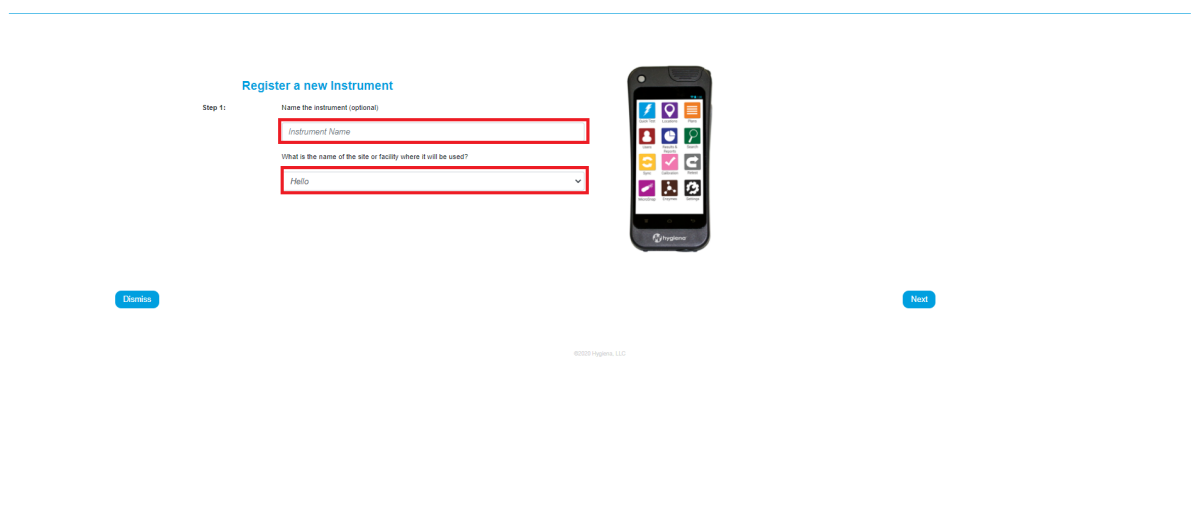
## Introduction

This article will show you how to add a new or replacement EnSURE Touch to your SureTrend Cloud account.

## Solution

1. Login to [SureTrend Cloud](#).
2. Navigate to the Instrument Tab.
3. Select  located on the right hand side above the Instruments table.
4. Enter an instrument name (optional), and select a Site. Note: If you only have a default site you will not need to select this.

If this is a replacement instrument be sure to select the proper site so your plans and locations will sync.



5. On the EnSURE Touch tap the Sync App and when prompted enter the Username and Code.

### Register a new Instrument

- Step 2: Connect Instrument to the Internet via Wi-Fi
- Step 3: On the Instrument, select the Sync icon on the home screen. Enter the Username and code on instrument and press the register button. Wait for status to change to successful
- Username:
- Code:
- Status: Pending



Cancel Registration

Done

6. Tap the sync now button to add your existing plans and locations.  
Note: Plans and Locations are linked by the site the instrument are assigned to.
7. Your EnSURE Touch is now registered.