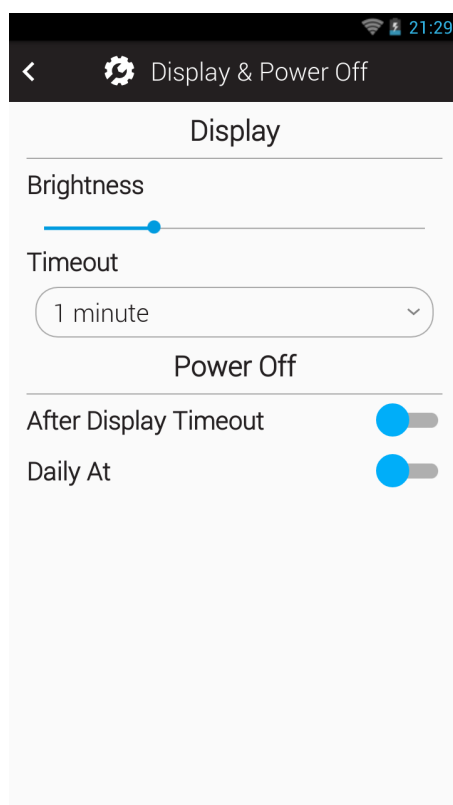


Optimal Power Management Settings for your EnSURE™ Touch

Optimal Display and Power Settings

1. From the **Home Screen**, tap **Settings**.
2. Tap **General**.
3. Tap **Display & Power Off**.
4. Adjust the **Display & Power Off** settings as listed below.
 - Set Display **Brightness** to 40% or less.
 - Set Display **Timeout** to 1-5 minutes.
 - Set Power Off **After Display Timeout** to **Off**.
 - Set Power Off **Daily at** to **Off**.

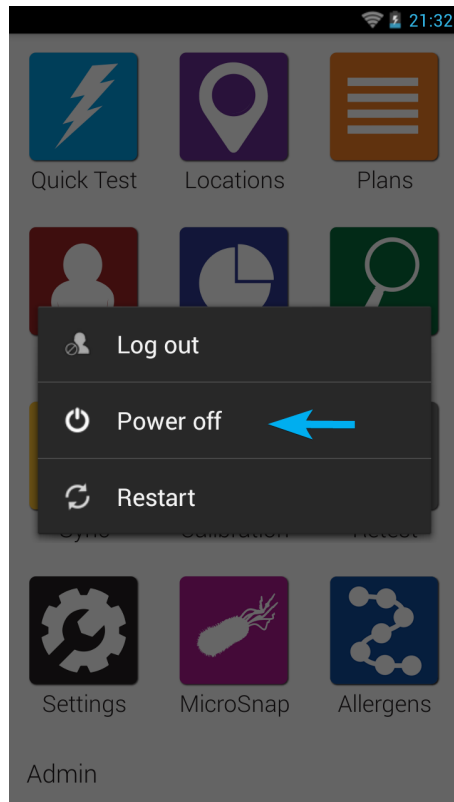


Power Saving Recommendations

- Letting the screen sleep between tests or putting the screen to sleep by pressing the power button once will extend the battery charge.
- Turn the Wi-Fi off while the device is in use can help to increase the

battery life on your luminometer. You only need the Wi-Fi on when syncing, updating the software, or getting remote technical support.

- Go to Settings > Wi-Fi and tap the toggle to turn Wi-Fi off.
- Make certain that the EnSURE Touch is properly powered off after use by holding the power for about 1-2 seconds then selecting **Power Off** from the menu that appears.



- Enabling the 'After Display Timeout' and/or the 'Daily At' will result in your luminometer automating the shutdown process thus requiring a power reset sequence to reinitiate the operating system. If pressing the power button does not initiate the operating system, please try a 12 second hold on the power button.

If you are having trouble with the battery life on your EnSURE Touch, please contact Hygiena Technical Support for assistance.

- Phone: 1-888-HYGIENA (1-888-494-4362), option 2
- Email: techsupport@hygiena.com
- [Submit a Support Ticket](#)
- [Schedule a Microsoft Teams meeting](#)

EnSURE Touch Won't Power On

You will need:

- A 5+ Watt USB-C charger
- Your EnSURE Touch

1. Plug the EnSURE Touch into a charger. Hold down the power button for 12 seconds.
2. The EnSURE Touch should now turn on. If it doesn't, check that the charger and cable charge another USB-C device, like another EnSURE Touch or phone
3. If the charger doesn't work, try again with a working charger
4. If the EnSURE Touch still doesn't turn on or only turns on briefly, it must be repaired. Please contact Hygiena Technical Support.

Contact Hygiena Technical Support for further assistance.

- Phone: 1-888-HYGIENA (1-888-494-4362, option 2)
- Email: techsupport@hygiena.com
- [Submit a Support Ticket](#)
- [Schedule a Microsoft Teams meeting with support](#)