

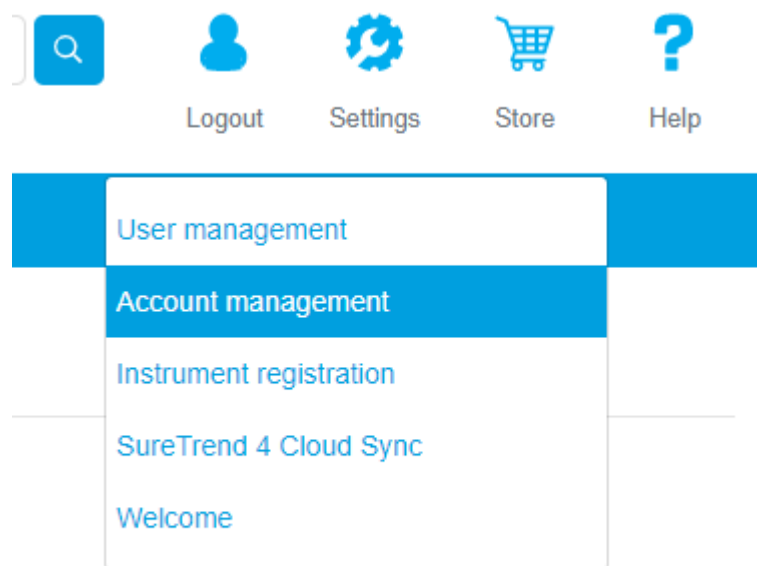
# Domain Locks for SureTrend Cloud

## Introduction

SureTrend Cloud offers a domain lock feature that allows users to prohibit other SureTrend Cloud users from creating separate accounts using email addresses with the same domain. For example, if Hygiena used the domain lock feature on their SureTrend Cloud account we could prohibit anyone from creating a new account using an email address ending with @hygiena.com. This allows businesses to prevent rogue accounts and avoid account merging. Up to three domains can be locked per account. This article will provide step by step instructions for enabling or removing a domain lock.

## Adding or Removing a Domain Lock



1. Log in to [SureTrend Cloud](#) as a global administrator or account owner.
2. Click **Settings**.
3. Click **Account Management**.



4. Click the **Domains** link.

5. Click the **Lock** button to lock or unlock a domain listed on the table below.

Domains 

Domain	Lock
hygiena.com	
hygiena.com	

6. Locking a domain will prohibit users from creating new accounts using an email address from the locked domain.

If you still require assistance with the Domain Lock feature, please click [here](#) to contact Hygiena Technical Support.

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# Adding a Sample Location to SureTrend Cloud

## Introduction

In this process, you will learn how to add locations to your SureTrend Cloud.

## Steps

1. Log into your STC account



Welcome

[Forgot Username or Password?](#)

[Log in](#)

Not a member yet? [Create new account](#)

[Help](#)









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2. Click on the Instrument tab in the top left-hand corner



3. Select the instrument you wish to add the location to.

## Instruments






	Serial No 	Instrument Name 
 	31576	Device 1
 	32253	Device 2
 	35624	Device 3

4. Click on the plus sign to add a new location.

## Instrument Name: Device 2

**Locations/Samples**

Locations  Samples

5. You can add the location that you need and adjust your thresholds. You can also add additional fields for further location detail. Some fields need to be enabled on the Ensure Touch.

New Location
✕

**Location Name:**

**Lower:**

**Instructions:**

**Group:**

**Line:**

**Image:**

No Image

**Device Name:**

**Upper:**

**Zone:**

**Surface:**

**Cleaner:**

7. Your new location is now added to all registered instruments. You can Exclude locations by clicking the exclude box. Locations can be edit by clicking on the pencil icon to make changes.

Locations
 Samples

		Location Name	Exclude	Image	Device Name	Lower	Upper
<input type="checkbox"/>	🔍		(All)		(All)	🔍	🔍
<input type="checkbox"/>		Kitchen	<input type="checkbox"/>		UltraSnap	65	120

## Congratulations!

You are now complete! If you need further assistance please feel free to click on the link below.

