

# Download Center

This is a blank SureTrend 4 database. It can be used for a number of reasons such as:

- Archiving an original file and starting fresh with a new database that is empty
- Replacing a damaged or lost database
- Moving it to a new location (such as a network drive) and pointing SureTrend to it

Use of this file requires SureTrend 4 to be installed.

The default location for this file is *C:\ProgramData\Hygiena\SureTrend\*

The default password for this file is *systemsure*

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Always back up your original database when working with a new one.

## Need assistance?

Product support is included free of charge to *anyone!* Click the link below to open a new ticket and a specialist will be in touch with you soon.

You may also give us a call at [\(805\) 388-8007](tel:8053888007) and one of our sales or customer service associates can help you in no time.

[Open a ticket](#)